



Attorney/Docket No. 26961.11
Customer No. 000027683

26/1/04
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:
John Thompson

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Group Art Unit: 2151

Serial No. 10/025,581

Examiner: Unknown

Filed: December 18, 2001

For: SYSTEM AND METHOD FOR
ROUTING, SCHEDULING, AND
MONITORING A WORKFORCE

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INFORMATION DISCLOSURE STATEMENT

Commissioner For Patents
P.O. Box 1450
Alexandria, VA 22313-1450

FEB 26 2004

Technology Center 2100

Dear Sir:

In compliance with the duty of disclosure under 37 CFR §1.56, and in accordance with the practice under 37 CFR §1.97 and §1.98, the Examiner's attention is directed to the documents listed on the enclosed modified Form PTO-1449. No inference should be made that the cited references are in fact material, are in fact prior art, or that no better art exists. The cited patents are listed in numerical order and are not in any order based on their pertinence.

This Information Disclosure Statement is being filed within three months of the United States filing date or before the mailing date of a first Office Action on the merits. No certification or fee is required (37 CFR §1.97(b))

The Commissioner is hereby authorized to charge any additional fees which may be required or credit any overpayment to Deposit Account 08-1394.

It is respectfully requested that the above information be considered by the Examiner and that a copy of the enclosed Form PTO-1449 be returned indicating that such information has been considered.

Respectfully submitted,

Andrew S. Ehmke
Registration No. 50,271

Date: 2/20/04

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450

on

February 20, 2004
Kathy Melton

